

PROFESSIONAL BOUNDARIES AWARENESS



Overview

This training is aimed towards those working in the health and social care sector and ensures that delegates are equipped with the skills and knowledge required to care for patients in a professional manner whilst displaying appropriate behaviour. This course teaches delegates about why privacy, consent and respect are all important factors in care, and how they can implement professional boundaries and comply with workplace code of conduct.

Outline of Programme

- Introduction.
- Understanding and creating professional boundaries.
- Behavioural and language rules.
- Responsibilities of the job.
- Consequences of poor conduct.
- Cultural competence and social diversity.
- Code of conduct in an organisation.
- Respect and consent.
- Privacy and confidentiality.
- Determining when physical contact is appropriate.

Assessment

The professional boundaries awareness training course lasts 3 hours and delegates will receive a certificate upon completion. Delegates will be expected to engage in several group activities. Our experienced trainers will be on hand to help guide through these sessions and a certificate will be awarded upon completion.

Cost

Our courses are competitively priced, and we aim to beat any equivalent training quote.

Important Information

- The training venue should be quiet and undisturbed.
- Staff should not be expected to be on duty.
- Staff attending should remain for the entire length of the session.
- Flexible dates available.
- Call to book a day that suits you.